



QUALITY, ANTI-BRIBERY AND INFORMATION SECURITY MANAGEMENT SYSTEM POLICY – KAFFA

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Kaffa delivers to the market a set of best business practices, operational and technical processes, and benchmark standards for the complete management of the lifecycle of connected and structured physical assets on a digital platform.

Among its missions is supporting clients in their business challenges, in the digital transformation of their companies, in the handling of strategic information, in forecasting and planning actions, in complying with regulations, reducing operational costs, and in supporting decision-making focused on results.

*Kaffa defines its **strategic direction** focusing on innovative and integrated solutions for the energy sector, aligned with client needs. This direction supports the establishment of the **objectives of Quality Management, Anti-Bribery and Information Security Systems**, through a holistic approach that integrates **continuous improvement** and **adherence to applicable laws**.*

In this way, we strengthen our ability to provide products and services with a high standard of excellence, enabling the sustainable and perennial growth of our company and our clients, always maintaining an ethical and reliable business environment.

*In this context, **we repudiate** any practice that may result in **bribery**. The **independence of the Compliance Officer** favors the performance of corporate governance and **encourages reporting based on good faith and without fear of reprisal**, ensuring the application of penalties provided for by law, when necessary.*

*We value a culture of privacy and Information Security, which are essential for the execution of our activities, through the implementation of risk mitigation controls and incident handling, guaranteeing **confidentiality, integrity, and availability** to authorized individuals.*

*Our purpose in People Management is to **nurture and strengthen the company's culture, care for and develop employees** to generate **results for our clients** and the business, maintaining a pleasant and stimulating work environment where everyone feels **satisfaction, confidence, and pride in belonging**.*